



Mottagare: Kontrollanter, kontrollantelever, CI alla klubbar		Datum: 2019-10-14	BilagService Bulletin	Blad nr: 1 av 1
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**Bakgrund**

P.g.a. IATA restriktioner för flygfrakt av Litium-metall batterier kan tillverkaren inte längre skicka ut batterier och AAD:n måste skickas till tillverkaren för batteribyte.

**Omfattning**

Alla Vigil AAD

**När**

Nästa batteribyte

**Bilaga**

AAD, Product Advisory, ADV-01-2017



## **PRODUCT ADVISORY**

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#### **For VIGIL 1 owners:**

Vigil 1 owners in need of a battery replacement should contact either A.A.D. nv/sa (Belgium) or Vigil America (Florida) to request and obtain an RMA number.

Unfortunately, the encapsulated battery for the Vigil 1 is no longer available and therefore can no longer be replaced. We are offering two options for current Vigil 1 owners who need a battery replacement:

Option 1: In exchange for the Vigil 1, a new Vigil with a maximum 20 year life expectancy at 300,00€ excluding VAT and shipping (or current exchange rate in US\$).

Option 2: In exchange for the Vigil 1, a replacement Vigil with the latest firmware and an expiration date comparable to the expiration date of your current Vigil. This engraved Vigil will be offered at the current cost of a Vigil battery plus shipping.

#### **For Vigil 2 owners:**

Vigil 2 owners who need a battery replacement should contact either A.A.D. nv/sa (Belgium) or Vigil America (Florida) to request and obtain an RMA number.

Battery replacements for the Vigil 2 will be performed at the current price of the Vigil 2 battery, plus shipping.

In addition, all Vigil 2 units returned for a battery replacement will receive a firmware update and full inspection at no additional charge.

We sincerely apologize for the inconvenience this updated procedure will cause and for both cases you need to contact either AAD Belgium via [service@vigil.aero](mailto:service@vigil.aero) or Vigil America via [service@vigilamerica.com](mailto:service@vigilamerica.com) .

Vigil AAD control units and Vigil AAD cutters will continue to be field replaceable.

Regards,

Vigil Team